POLICE AND CRIME COMMISSIONER FOR LEICESTERSHIRE POLICE AND CRIME PANEL

Report Of OFFICE OF THE CHIEF CONSTABLE

Subject RECRUITMENT, RETENTION AND PROGRESSION

Date MONDAY 18 MARCH 2019 -1:00 p.m.

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Purpose of Report

1. The purpose of this report is to update the Panel on the current recruitment processes, campaigns and outcomes for the recruitment of police officers and the activity being undertaken on the current Police Officer Degree Apprenticeships application process, which will begin in September 2019. In addition there is an update on promotions and dismissals and the current position on employment tribunals within the Force.

Background

- 2. The Diversity and Inclusion Unit has two positive action officers working on improving the diversity of applicants across all roles within the organisation, Karolina Zaleweska and Moji Green. Their current work is concentrating on the increased current police officer recruitment following the precept increase approved at the last Police and Crime Panel, as well as the current Police Officer Degree Apprenticeship process which opened for applications in November 2018.
- In 2017 police officer recruitment was opened for the first time in several years. Between May 2017 and June 2018, Leicestershire Police have held three police officer recruitment campaigns:
 - Campaign 1 between May and June 2017;
 - Campaign 2 between November 2017 and January 2018; and
 - Campaign 3 between April and June 2018.

Current position

- 4. The current diversity breakdown of the Force as of August 2018 is as follows:
 - Female police officer 29%, police staff 65%, PCSOs 44%, Specials 32%, Cadets 52% and volunteers 48%.
 - BAME police officer 7.5%, police staff 11%, PCSOs 11.5%, Specials 10.5%, Cadets – 27% and volunteers – 14%.
 - Disabled police officer 4%, police staff 5%, PCSOs 6% and Specials 5% and volunteers 2.5%.

- Of those officers and staff who declare their sexual orientation the following is the LGBT representation:- Police officer 8%, Police staff 4% and PCSOs 6%.
- 5. The community breakdown of Leicester, Leicestershire and Rutland is 50.5% female and at the latest estimate 25% BAME (which is made up of Rutland BAME representation at 3%, Leicestershire 11% and Leicester 55%). It is estimated that 10% of the population identifies as LGBT, but this is difficult to verify due to the lack of reliable data. Likewise it is estimated that over 20% of the population live with a disability.
- 6. The Force data therefore shows that there is an under-representation of female, BAME and disabled staff in all categories of staff except for female police staff and police cadets. From previous data there is also an under-representation of LGBT staff in all categories.

Current Police Officer recruitment campaign

7. There have been three recruitment campaigns in 2017 and 2018. Following a review of Campaign 2 (Nov 2017 – January 2018), the decision was taken to remove the Competency Based Questionnaire (CBQ) and replace it with a values-based telephone interview. The recruitment process for campaign 3 is detailed below:

Optional: Recruitment seminars Stage 1: Application form and eligibility checks Stage 2: Telephone interview Stage 3: Force interview Stage 4: Nationally required SEARCH Assessment Centre Stage 5: Pre-employment checks Stage 6: Vetting

Attraction: media, community and events

- 8. The majority of initial attraction and engagement work has been undertaken by neighbourhood officers across all eight Neighbourhood Policing Areas (NPAs). There were a total of 32 seminars held across Leicester, Leicestershire and Rutland (LLR) (approx. 1 per week, per NPA), involving approximately 42 police officers and PCSOs, with attendance from over 200 potential candidates. Officers delivered presentations about the recruitment process and the role of a police officer. At each seminar, every attendee was provided with a card with information about how to apply, link to the application form and contact details for further questions.
- 9. The organisation of these events followed the process below:
 - NPA Commanders were contacted and asked to identify officers interested and willing to be involved in recruitment, positive action and delivering these seminars.
 - Identified officers received relevant training from a Positive Action Officer about the upto-date recruitment process and the importance and aim of positive action.
 - Officers asked to identify local communities, locations and venues to hold recruitment seminars using their local officer knowledge.
 - Seminars delivered by officers.
 - Further information and contact details provided to all attendees.
 - All attendees were then contacted by the Positive Action Officer with further information and offer of support.

 The Force website and social media channels continued to be utilised. Short #MakeADifference videos, featuring a variety of officers also continued to be published.

Support

- 11. The following outlines the support given to candidates throughout the campaign:-
 - Informal mentor support continued throughout Campaign 3. There were 17 Force mentors working with 28 mentees. Makeup of mentees was: 20 females (71.43%), 9 BAME (32.14%), 2 LGBT (7.14%), 1 Disabled (3.57%).
 - Delivered five SEARCH support sessions (previously delivered by Talking Blues). Total attendance was 103 applicants.
 - Of those who attended the preparation session the following shows the success rates:

| ALL | Attended | Successful | Awaiting results | Withdrawn | Pass rate |
|-----------------------|----------|------------|---------------------|-----------|-----------|
| SEARCH Preparation | 103 | 79 | 3 | 3 | 79% |

| BAME | Attended | Successful | Awaiting results | Withdrawn | Pass rate |
|-----------------------|----------|-------------------|------------------|-----------|-----------|
| SEARCH Preparation | 18 | 13 (10 Female) | 0 | 0 | 72.2% |

| FEMALE | Attended | Successful | Awaiting results | Withdrawn | Pass rate |
|-----------------------|----------|------------|------------------|-----------|-----------|
| SEARCH Preparation | 48 | 39 | 3 | 0 | 81.25% |

| LGBT | Attended | Successful | Awaiting results | Withdrawn | Pass rate |
|-----------------------|----------|------------|---------------------|-----------|-----------|
| SEARCH Preparation | 10 | 7 | 1 | 0 | 70% |

| Disability | Attended | Successful | Awaiting results | Withdrawn | Pass rate |
|-----------------------|----------|------------|------------------|-----------|-----------|
| SEARCH Preparation | 1 | 1 | 0 | 0 | 100% |

- SEARCH is a nationally required assessment process for all applicants. The pass rate was generally higher for candidates who attended SEARCH / SEARCH preparation at a later date, with those attending at an earlier date having a higher failure rate.
- During Campaign 3, an SMS text process has been put in place in which individuals can text in their details and role they are interested in. This text is automatically forwarded to a Positive Action inbox. This system is not specific to recruitment campaigns only, and can be used as a means of contact in general.

Results

12. Campaign 3 has so far seen the highest increase in representation of BAME candidates submitting their applications (21.46%).

| Beginning of C (% calculated on total number of ap campaign) | | Successful at SEARCH (% calculated only on total number of applicants who successfully completed SEARCH process) | | |
|--|--------|--|-----------------------------|--|
| BAME (inc. White other) | 21.46% | BAME (inc. White other) | 15.84% | |
| Female | 32.53% | Female | 44.66% (2 awaiting results) | |
| Disability | 2.86% | Disability | 3.88% | |
| LGBT | 7.95% | LGBT | 8.25% | |

The table below outlines the current status of Campaign 3:

Results of previous campaigns to show the improvement in BAME representation at Campaign 3:

| Campaign 1 (M | ay 2017) | Campaign 2 (Nov 2017-Jan 2018) | | | |
|----------------------------|----------|--------------------------------|--------|--|--|
| BAME (inc. White other) | 4.65% | BAME (inc. White other) | 10.86% | | |
| Female | 39.53% | Female | 55.3% | | |
| Disability | 5.81% | Disability | 7.4% | | |
| LGBT | 10.47% | LGBT | 17% | | |

- 13. In addition to the traditional application process to join the police, Leicestershire is currently recruiting for the current intake of Police Constable Degree Apprenticeship (PCDA). The PCDA is a structured three-year degree apprenticeship. This is delivered by the Force in partnership with a procured Higher Education Institute, who will validate and award the degree, which is De Montfort University of Leicester.
- 14. The PCDA enables individuals to perform the paid role of Police Constable, developing operational competence, whilst attaining a degree in Professional Policing Practice, which will be funded by the Force. Successfully completing the apprenticeship will result in the award of a degree in Professional Policing Practice. Once the apprenticeship is complete, apprentices will be confirmed in post as a Police Constable.
- 15. There will be 20 vacancies with the apprenticeship starting in September 2019.
- 16. A range of outreach activity was undertaken and reported in an earlier Police and Crime Panel meeting. In particular underrepresented groups were targeted.
- 17. A total of 291 candidates applied for the PCDA in November 2018. The current selection has not concluded. But the following is a breakdown of those who are going to the SEARCH assessment process:-

• Of those applications, 73 went through to the Force interview:

 White
 48 (66%)

 BAME
 14 (19%)

 Not stated ethnicity
 11 (15%)

Further self declaration indicates the following breakdown by different protected characteristics:-

| Female | 24 (44%) |
|-----------------|----------|
| BAME and Female | 6 (8%) |
| LGBT | 8 (4%) |
| Disability | 3 (4%) |

• There are 36 applicants who are going through to the assessment day. They have identified in the following ways

| White | 26 (72%) |
|----------------------|----------|
| BAME | 7 (19%) |
| Not stated ethnicity | 3 (8%) |

Further self declaration indicates the following breakdown by different protected characteristics:-

| Female | 14 (44%) |
|-----------------|----------|
| BAME and Female | 3 (11%) |
| LGBT | 4 (11%) |
| Disability | 1 (3%) |

• The final success rates will be reported at a future meeting.

Force Position

18. The tables below show a breakdown of officers currently in post by gender, ethnicity and disability by rank:

| Headcount - Performing Rank - Inc Career Break/Secondments - Ethnicity | | | | | | | | | | |
|--|--------|-------|---------------|----------|------|------------------------|--------|--------|----------------|--------|
| | BAME | | Total BAME | Not Stat | ed | Total Not Stated | White | | Total White | Total |
| | Female | Male | | Female | Male | | Female | Male | | |
| ACPO | | | | | | | 1.0 | 4.0 | 5.0 | 5.0 |
| Chief | | | | | | | | | | |
| Superintendent | | | | | | | 1.0 | 5.0 | 6.0 | 6.0 |
| Superintendent | | | | | | | 1.0 | 13.0 | 14.0 | 14.0 |
| Chief Inspector | | 1.0 | 1.0 | | 1.0 | 1.0 | 5.0 | 22.0 | 27.0 | 29.0 |
| Inspector | 1.0 | 2.0 | 3.0 | 1.0 | 2.0 | 3.0 | 22.6 | 60.0 | 82.6 | 88.6 |
| Sergeant | 3.0 | 12.0 | 15.0 | | 3.0 | 3.0 | 46.4 | 226.6 | 272.9 | 290.9 |
| Constable | 31.3 | 87.2 | 118.4 | 11.2 | 32.0 | 43.2 | 396.9 | 872.8 | 1269.7 | 1431.4 |
| Total | 35.3 | 102.2 | 137.4 | 12.2 | 38.0 | 50.2 | 473.9 | 1203.4 | 1677.2 | 1864.9 |

| % - Performing Rank - Inc Career Break/Secondments - Ethnicity | | | | |
|---|------|---------------|--------|--------|
| | BAME | Not Stated | White | Total |
| АСРО | 0.0% | 0.0% | 100.0% | 100.0% |
| Chief | | | | |
| Superintendent | 0.0% | 0.0% | 100.0% | 100.0% |
| Superintendent | 0.0% | 0.0% | 100.0% | 100.0% |
| Chief Inspector | 3.4% | 3.4% | 93.1% | 100.0% |
| Inspector | 3.4% | 3.4% | 93.2% | 100.0% |
| Sergeant | 5.2% | 1.0% | 93.8% | 100.0% |
| Constable | 8.3% | 3.0% | 88.7% | 100.0% |
| Total | 7.4% | 2.7% | 89.9% | 100.0% |

| % - Performing Rank - Inc Career Break/Secondments - Gender | | | |
|--|--------|-------|--------|
| | Female | Male | Total |
| ACPO | 20.0% | 80.0% | 100.0% |
| Chief | | | |
| Superintendent | 16.7% | 83.3% | 100.0% |
| Superintendent | 7.1% | 92.9% | 100.0% |
| Chief Inspector | 17.2% | 82.8% | 100.0% |
| Inspector | 27.7% | 72.3% | 100.0% |
| Sergeant | 17.0% | 83.0% | 100.0% |
| Constable | 30.7% | 69.3% | 100.0% |
| Total | 28.0% | 72.0% | 100.0% |

| Headcount - Performing Rank - Inc Career Break/Secondments - Disability | | | | |
|--|------|--------|-----|-------|
| | | Not | | |
| | No | Stated | Yes | Total |
| ACPO | 5 | | | 5 |
| Chief Superintendent | 5 | 1 | | 6 |
| Superintendent | 13 | 1 | | 14 |
| Chief Inspector | 28 | | 1 | 29 |
| Inspector | 86 | 1 | 2 | 89 |
| Sergeant | 279 | 5 | 7 | 291 |
| Constable | 1312 | 50 | 69 | 1431 |
| Total | 1728 | 58 | 79 | 1865 |

| Headcount - Performing Rank - Inc Career Break/Secondments - Disability | | | | |
|--|---------|--------|-------|---------|
| | | Not | | |
| | No | Stated | Yes | Total |
| АСРО | 100.00% | 0.00% | 0.00% | 100.00% |
| Chief Superintendent | 83.33% | 16.67% | 0.00% | 100.00% |
| Superintendent | 92.86% | 7.14% | 0.00% | 100.00% |
| Chief Inspector | 96.55% | 0.00% | 3.45% | 100.00% |
| Inspector | 96.61% | 1.13% | 2.26% | 100.00% |
| Sergeant | 95.88% | 1.72% | 2.41% | 100.00% |
| Constable | 91.69% | 3.52% | 4.80% | 100.00% |
| Total | 92.65% | 3.13% | 4.22% | 100.00% |

Promotions

19. In the last year the following promotions have been made:-

| Promoted Rank | Gender | Year Promoted 2018-19 |
|-----------------|--------|-----------------------|
| АСРО | Male | 1 |
| Chief | | |
| Superintendent | Male | 1 |
| | Female | 1 |
| Superintendent | Male | |
| | Female | |
| Chief Inspector | Male | 1 |
| | Female | |
| Inspector | Male | 9 |
| | Female | 2 |
| Sergeant | Male | 25 |
| | Female | 3 |
| Grand Total | | 43 |

| Promoted Rank | Ethnicity | Year Promoted 2018-19 |
|-------------------------|-------------------------|-----------------------|
| ACPO | White | 1 |
| Chief Superintendent | White | 2 |
| Superintendent | White | |
| Chief Inspector | White | 1 |
| | BAME | |
| | Ethnicity Not Stated | |
| Inspector | White | 10 |
| | BAME | |
| | Ethnicity Not Stated | 1 |
| Sergeant | White | 27 |
| | BAME | 1 |
| | Ethnicity Not Stated | |
| Grand Total | | 43 |

20. Across all ranks the promotions breakdown equates to 12% female and 88% males.

21. Across all ranks the promotions breakdown equates to 2.5% BAME, not stated is 2.5% and white officers is 95%.

| Promoted Rank | Disability | Year Promoted 2018-19 |
|-----------------|-------------------|--------------------------|
| ACPO | Not Disabled | 1 |
| Chief | | |
| Superintendent | Not Disabled | 1 |
| | Disability Status | |
| | Not Stated | 1 |
| Superintendent | Not Disabled | |
| Chief Inspector | Disabled | |
| | Not Disabled | 1 |
| Inspector | Disabled | |
| | Not Disabled | 10 |
| | Disability Status | |
| | Not Stated | 1 |
| Sergeant | Disabled | 2 |
| | Not Disabled | 26 |
| | Disability Status | |
| | Not Stated | |
| Grand Total | | 43 |

22. Across all ranks the promotions breakdown equates to 5% LGBT, not stated is 76%, prefer not to say is 2% and heterosexual is 17%.

Temporary promotions

23. The following outlines the temporary promotions undertaken between 1.1.18 and 31.12.18. Each officer is counted once, even if they had a temporary promotion at two ranks during this period. Any officer seconded out of Force, who was then temporarily promoted by an external agency is included in these numbers. It should be noted that five of those who were temporarily promoted during this period have since left the Force. Their disability status is Not Stated, because it was not possible to obtain this information during the timeframe required.

| Temporary Promotions (Officers) – by Ethnicity | | | | | |
|--|--------|------|-------|------------|--|
| Ethnicity | Female | Male | Total | Percentage | |
| BAME Total | 3 | 7 | 10 | 6.33% | |
| Not Stated | 0 | 2 | 2 | 1.27% | |
| White Total | 29 | 117 | 146 | 92.41% | |
| Total | 32 | 126 | 158 | 100.00% | |

| Temporary Promotions (Officers) – by Gender | | | |
|---|-------|------------|--|
| Gender | Total | Percentage | |
| Female | 32 | 20.25% | |
| Male | 126 | 79.75% | |
| Grand Total | 158 | 100.00% | |

| Temporary Promotions (Officers) – by Disability | | |
|---|-------|------------|
| Disability | Total | Percentage |
| No | 147 | 93.04% |
| Yes | 3 | 1.90% |
| Not stated | 8 | 5.06% |
| Total | 158 | 100% |

Leavers & Joiners

24. The following charts show the numbers of leavers and joiners over the past 8 years.

| Ethnicity | BAME | Not Stated | White | Total |
|---------------------------------------|------|------------|-------|-------|
| Police Officer Leavers 2010 - 2018 | 59 | 23 | 873 | 955 |

| Ethnicity | BAME | Not Stated | White | Total |
|---|-------|------------|--------|-------|
| Police Officer Leavers 2010 - 2018 (%) | 6.18% | 2.41% | 91.41% | 100% |

| Ethnicity | BAME | Not Stated | White | Total |
|---------------------------------------|------|------------|-------|-------|
| Police Officer joiners 2010 - 2018 | 44 | 24 | 406 | 474 |

| Ethnicity | BAME | Not Stated | White | Total |
|---------------------------------------|-------|------------|--------|-------|
| Police Officer joiners 2010 - 2018 | 9.28% | 5.06% | 85.65% | 100% |

- 25. The charts above show that the proportion of BAME leavers is lower than the proportion of BAME joiners. One of the explanations for this could be the reduction in recruiting over the past 8 years has had a negative impact on creating a more diverse workforce.
- 26. It could be assumed that if the Force had maintained the establishment of 2,347 (highest point prior to austerity) then if recruiting had been at the same rate, as the past 8 years, an extra 547 officers would have been recruited and proportionally 51 would have been BAME officers.

Dismissals

- 27. In the last year there have been 5 dismissals from the Force. The following outlines the gender, race, role and reason for the dismissal:
 - a. PC Male Asian Dismissal without Notice for Discreditable Conduct convicted at Court for rape and given a custodial sentence.
 - b. SPC Male White Dismissal without Notice for Discreditable Conduct conditional caution for malicious communication.
 - c. DC Male White Dismissal without Notice for Confidentiality convicted at Court for computer misuse.
 - d. PC Male White Dismissal without Notice for Discreditable Conduct, Authority, Respect and Courtesy. Not convicted searching information non criminal.
 - e. Staff Male Asian Dismissal with Contractual Notice for Honesty and Integrity. He lied about a road traffic collision.
- 28. Of the 5 dismissals 40% are BAME and 60% are White and 100% are male. The high percentages are due to the low numbers involved, so 1 person equates to 20% of the total.

Employment Tribunals

- 29. There were 17 employment tribunals lodged in 2018/2019. Of those 17, 8 have been withdrawn with no settlement. Those claims were 6 for unlawful deduction of wages, 1 race and 1 sex.
- 30. There are currently 9 ongoing employment tribunal claims, 6 race (1 claimant has two separate claims lodged), 1 sex and 1 unfair dismissal. All these are currently being defended and it is unlikely for the hearings to be held until late 2019, early 2020.

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- 31. Since 2016 there have only been 2 employment tribunal hearings, 1 for race and 1 for sex. In both cases the claims were successfully defended by the Force.
- 32. The Force are currently reviewing a number of areas following the opinion given at the HASC committee by the President of the National Black Police Association.

Police and Crime Commissioner Oversight

- 33. The Police and Crime Commissioner and Deputy Police and Crime Commissioner attend the "Attraction, Retention and Progression Gold Group" convened to drive recruitment of BME officers into the force. This Group is chaired by the Chief Constable and meet on a bimonthly basis.
- 34. In addition the force have in place a Strategic Equality and Fairness Board which is attended by the Executive Director for the OPCC. This Board considers the number of grievances, ET cases, recruitment, promotion and retention matters. Information from the outcome of this meeting is fed back to the PCC at the Monday morning Senior Management meeting. Any issues are then raised by the PCC with the Chief Constable at the weekly one to one meetings.
- 35. The Strategic Assurance Board, chaired by the Commissioner, also receive regular reports on equality issues relating to recruitment and promotion processes where the Commissioner and his senior managers can challenge and scrutinise the work of the force in this area.

Conclusion

- 36. The Force has a comprehensive approach and strategy to increasing the diversity of applicants both in the existing police recruitment process and the new PCDA process.
- 37. The impact and effectiveness of the above activity continue to be monitored and reviewed at key stages throughout the recruitment process. With outcomes reported to a Attraction & Retention Gold Group and internal Boards such as the People Board chaired by ACO HR and the Performance Delivery Group chaired by the DCC. The Chief Constable chairs both the Gold Group and the Strategic Equality & Fairness Board. The OPCC attends meetings to hold the Force to account.

Recommendation

38. The Panel is asked to note the contents of this report and the continued positive action approach adopted by Leicestershire Police.

Implications

| Financial: | Programme is being delivered within the budget |
|--|---|
| Legal: Equality Impact Assessment: Risks and Impact: | Use of S.158 1nd S.159 of the Equality Act 2010 Continually reviewed The race employment tribunals are unlikely to be heard until 2020. The adverse publicity following the submission from the President of the National Black police Association at the Home Affairs Select Committee in February 2019. |

Link to Police and Crime Plan: Developing a diverse workforce

List of Appendices None

Background Papers
None

Person to Contact;

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